

LITTLE BOHEMIA

rentals

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F A Q

How does a weekly rental work?

Our props are rented and invoiced on a weekly basis. The rental period begins on the day of pick-up and continues for seven days. At the end of the seventh day, we allow you one extra “grace” day to return your props. For instance, if you were to pick up your order on a Wednesday, your props would be due back on the following Tuesday. The following Wednesday would be considered your “grace” day. If the props were not returned by 6 p.m. on Wednesday, you would then be charged for an additional week.

All open jobs must be current on paperwork. For COD accounts we require an insurance certificate, a complete credit card authorization form and a signed rental agreement. For Net 30 accounts we require an insurance certificate, a complete NET 30 application, credit one sheet and a signed rental agreement.

Can my production get extended rental discounts?

We offer production rental discounts to our customers, but they are not automatic. The date range/s must be determined at the time of order confirmation. The extended rental discounts will only be given to productions that have established a confirmed date range. A production rental discount cannot be generated retroactively after an order has shipped.

Extended rental discounts will be applied as follows:

First week: Full price

Second week: 50% discount

Third week: 50% discount

Fourth week: Free of charge

Can items be taken on “memo”?

We do not allow items to be taken free of charge “on memo”. If you have a need for PD/Director/Client approval we may give a same day discounted day rate (open hours to close). Any rental that goes beyond the allotted time period will be charged at the full weekly rate.

How many items can I hold?

We do not have a strict number limit on items to be held, however we kindly request that you be reasonable and only tag items you feel confident will be in in your top choices.

What happens if I have an early return?

Production rentals are billed in their entirety during the first week of the rental. Please make the confirmed rental period/s, from ship to return clear to your salesperson so we can bill correctly. We do not provide “credits” if the props are returned early.

When can I send our truck to Pick Up?

We will not pack up an order until we have verbal or written confirmation. Please make sure you send us an email or give us a call to confirm your order.

What happens if my truck is late/ shoot dates have been postponed?

All items that sit on our dock for more than 24 hours without advanced notice are subject to being put back out on the floor for other customers to shop. If you are having delays in your production schedule please don't hesitate to give us a call and let us know when we may expect you.

What happens if the props/set dressing our show rented are never on camera/used?

All items that have left our dock are considered “rented” merchandise, and therefore billed accordingly.

What happens if I pay late?

If your production is on NET 30 terms and payment is not received within 30 days of the date on your invoice, your NET 30 privileges will be revoked and you will be put on COD terms. We may hold any additional orders until payment from previous orders is fulfilled in full. Additional discounts applied to your order will be null and void. We charge 1.5% interest that accrues every 30 day period your payment is late. After 90 days we will submit your invoice to collections.

How do I close out my account?

All orders are subject to check in. We will determine if there is any damage or loss within 24 – 48 hours. Please have a member of your accounting department contact us to make sure your invoice/s have been paid in full and that there is no outstanding loss or damage. Extended rental charges will accrue until your Production is closed out and all outstanding items and loss/damage issues are resolved.